



1
00:00:11,690 --> 00:00:12,690
Hi.

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00:00:12,690 --> 00:00:15,990
My name is Jose Lopez and I am an IT Support Specialist with the Enterprise Service Desk

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00:00:15,990 --> 00:00:18,180
at the NASA Shared Services Center.

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00:00:18,180 --> 00:00:22,270
For me personally, it's important to work in an environment that doesn't focus too much

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00:00:22,270 --> 00:00:26,650
on what makes us different but instead focuses on what makes us the same.

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00:00:26,650 --> 00:00:33,230
Here at the NSSC we focus on our common ground, the culture that we all create, and our responsibility

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00:00:33,230 --> 00:00:35,489
is to the mission at hand.

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00:00:35,489 --> 00:00:41,760
At the NSSC all employees have the ability to excel in their roles and advance in higher

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00:00:41,760 --> 00:00:42,969
positions.

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00:00:42,969 --> 00:00:47,460
I appreciate a working environment that a person's ability to be successful doesn't

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00:00:47,460 --> 00:00:54,170
depend on what ethnicity that they are but instead their work ethic, their merit and

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00:00:54,170 --> 00:00:58,109

the experience they bring to the team.

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00:00:58,109 --> 00:01:01,909

Throughout my time here at the NSSC I have enjoyed the benefit of the wonderful culture

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00:01:01,909 --> 00:01:03,100

that we have here.

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00:01:03,100 --> 00:01:06,820

I could tell from day one that this was a different environment then I had experienced

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00:01:06,820 --> 00:01:08,340

with previous jobs.

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00:01:08,340 --> 00:01:12,740

The leadership here puts forth very special care to make sure that every single employee

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00:01:12,740 --> 00:01:15,300

feels like they are part of something big.

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00:01:15,300 --> 00:01:19,040

In my job at the Enterprise Service Desk, we are faced with new challenges every single

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00:01:19,040 --> 00:01:24,960

day and being part of a team that has so much experience and such a wide variety of talents

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00:01:24,960 --> 00:01:29,440

really enables us to be able to provide solutions to meets the needs of the customer.